

# Prescription Drug and Healthcare Spending (RxDC) Reports

Large Group Employer Portal Form Submission User Manual

FULLY INSURED GROUP HEALTH PLANS

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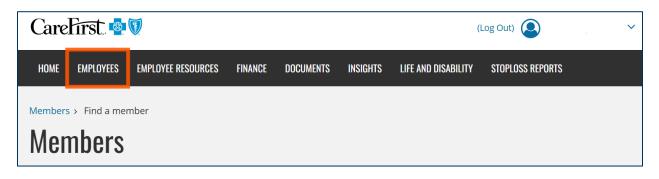
### Locating the Annual RxDC Submission Form

#### 1. Log into the CareFirst Employer Portal.

- URL: <u>https://employer.carefirst.com/elogin/</u>
- A registered account is required to access the form.

CareFirst 👰 🕅	For Prospects	For Members	For Employers	For Brokers	For Providers
Log in to Employer Portal					
Username					
Password					
	0				
Remember me     Forgot Username? Forgot Password?					
Log In					
If you are having trouble, please call Technical Supp	oort at 877-526-8390.	Please note that acc	ounts not accessed in	12 months are dead	tivated.

2. Select the EMPLOYEES tab on the menu bar to go to the Member screen.



#### 3. Click the Annual RxDC Submission option under *Quick Links*.

Members > Find a member		
Members		
In this section, you can view coverage details and make changes on behalf of your employees, such as requesting ID cards, changing primary care physicians, and more. Search for a specific employee below to get started.		
Find a Member	Find a Member $\rightarrow$ CareFirst Connect $\rightarrow$	
Find a member by first and last name or Member ID. If we have the SSN on file, you may enter SSN in place of Member ID.	Annual RxDC Information Submission	
Search Member Name ~ First Name Last Name Search		

#### 4. The form that opens will look like this:

Annual RXDC Information Submission				
PLEASE CLICK HERE TO ACCESS THE PLOC INSTRUCTIONAL GUIDE(S) FOR MORE INFORMATION ON HOW TO COMPLETE THIS SUBMISSION BEFORE FILLING OUT THE FORM BELOW.				
Select the OPT-OUT button at the bottom of the screen if CareFirst should not include RxDC data for this account in its carrier submission of the Da – Premium and Life Years report. By opting out, the account accepts responsibility for ensuring a separate submission is made on their behalf to comply with the requirements of 26 CFR part 54, 39 CFR part 149, as applicable.				
Check the box below if the account renewal was during the calendar year and at least one of the following statements are true: 1. The account size changed – Small Group (-50) vs. Large Group (5+) 2. The funding arrangement changed – Fully Insure: Softwarded Refer to the RoDC Instructional Guide linked above for specific directions on how to complete each entry.				
MID-YEAR MARKET SEGMENT CHANGE(S) APPLY				
STATE(5) WHERE THE PLAN WAS OFFERED TO EMPLOYEES				
SELECT STATE X				
PBM NAME	PBM EIN			
ENTER PBM NAME	ENTER PBM EIN NUMBER			
PREMIUM PAID BY MEMBER	PREMIUM PAID BY EMPLOYER			
ENTER AMOUNT PAID	ENTER AMOUNT PAID			
Forms must be completed by the due date to be included in CareFirst's RxDC – Ds Premium and Life Years file submission. Clients that do not submit Opt-Out	wit the form on time will be responsible for making sure a separate submission is made to CMS.			

# Opt Out

4

1. Review the text outlined in orange in the screenshot below before clicking the "Opt-Out" button at the bottom of the form.

Annual RxDC Information Submission		
PLEASE CLICK HERE TO ACCESS THE R-DC INSTRUCTIONAL GUIDE(S) FOR MORE INFORMATION ON HOW TO COMPLETE THIS SUBMISSION BEFORE FILLING OUT THE FORM BELOW.		
Select the OPT-OUT button at the bottom of the screen if CareFirst should not include RxDC data for this account in its carrier submission of the D1 – Premium and Life Years report. By opting out, the account accepts responsibility for ensuring a separate submission is made on their behalf to comply with the requirements of 26 CFR part 54, 29 CFR part 259, and 45 CFR part 129, as applicable.		
Ones the box below of the account removal way during the calendary year and at least one of the following statements are true: 1. The formal of any factory (1-sgs) vs. Lenge Group (2+>) 2. The formal of any factory does Safif-Funded Refer to the RADC Instructional Guide linked above for specific directions on how to complete each entry.		
MID-YEAR MARKET SEGMENT CHANGE(S) APPLY		
STATE(S) WHERE THE PLAN WAS OFFERED TO EMPLOYEES		
SELECT STATE X		
PBM NAME	PBM EIN	
ENTER PBM NAME	ENTER PBM EIN NUMBER	
PREMIUM PAID BY MEMBER	PREMIUM PAID BY EMPLOYER	
ENTER AMOUNT PAID	ENTER AMOUNT PAID	
Forms must be completed by the due date to be included in CareFirst's RxDC - Dx Premium and Life Years file submission. Clients that do not submit the form on time will be responsible for making sure a separate submission is made to CMS. Submit Opt-Out		

### 2. To retain a record of the opt-out, take a screen shot of the pop-up confirming the selection was successful.

PLEASE CLICK HERE TO ACCESS THE RxDC INSTRUCTIONAL GUIDE(S) FOR MORE INFORMATION ON HOW TO COMPLETE THIS SUBMISSION BEFORE FILLING OUT THE FORM BELOW.			
Select the <b>OPT-OUT</b> button at the bottom of the screen if <b>CareFirst should not include RXDC data for this account</b> in its carrier submission of the <b>D1 - Premium and Life</b> Years report. By opting out, the account accepts responsibility for ensuring a separate submission is made on their behalf to comply with the requirements of 26 CFR part 54, 29 CFR part 2590, and 45 CFR part 149, as applicable.			
Check the box below if the account renewal was during the calendar year and at least one of the following statements are true: 1. The account size changed - Small Group (2-50) vs. Large Group (51+)			
2. The funding arrangement changed – Fully Insured vs. Self-Funded			
Refer to the RxDC Instructional Guide linked above for specific directions on how to co	mplete each entr	у.	
MID-YEAR MARKET SEGMENT CHANGE(S) APPLY			
STATE(S) WHERE THE PLAN WAS OFFERED TO EMPLOYEES		ADMIN FEES	
AS	х	\$876	
STOP LOSS ISSUER NAME		EIN	
HARRY			
PBM NAME	You have opted		
KARJ	O	ay in the second se	
PREMIUM PAID BY MEMBER		PREMIUM PAID BY EMPLOYER	
\$654		\$45	
PREMIUM EQUIVALENTS		STOP LOSS PREMIUM	
\$456		\$23	
Forms must be completed by the due date to be included in CareFirst's <b>RxDC - D1 Premium</b> submission is made to CMS.	and Life Years file	submission. Clients that do not submit the form on time will be responsible for making sure a separate	

<u>Note</u>: The Opt-Out button can still be used even if data was entered into the form fields before selecting to opt out.

# **Completing the Form**

Clients that had a Market Segment Change upon renewal with CareFirst during the calendar year (*after January 1st*) should review the Mid-Year Market Segment Changes section before continuing.

Annual RxDC Information Submission			
PLEASE CLICK HERE TO ACCESS THE RxDC INSTRUCTIONAL GUIDE(5) FOR MORE INFORMATION ON HOW TO COMPLETE THIS SUBMISSION BEFORE FILLING OUT THE FORM BELOW.			
Select the <b>OPT-OUT</b> button at the bottom of the screen if <b>CareFirst should not include RxDC data for this account</b> in its carrier submission of the <b>D1 – Premium and Life</b> Years report. By opting out, the account accepts responsibility for ensuring a separate submission is made on their behalf to comply with the requirements of 26 CFR part 54, 29 CFR part 2590, and 45 CFR part 149, as applicable.			
Check the box below if the account renewal was during the calendar year and at least one of the following statements are true: 1. The account size changed – Small Group (2-50) vs. Large Group (51+) 2. The funding arrangement changed – Fully Insured vs. Self-Funded			
Refer to the RxDC Instructional Guide linked above for specific directions on how to complete each entry.			
MID-YEAR MARKET SEGMENT CHANGE(S) APPLY STATE(S) WHERE THE PLAN WAS OFFERED TO EMPLOYEES     ADMIN FEES			
NATIONAL	x	ENTER AMOUNT PAID	

If there were no applicable market segment changes during the calendar year, leave the checkbox blank.

### **Important Reminders**

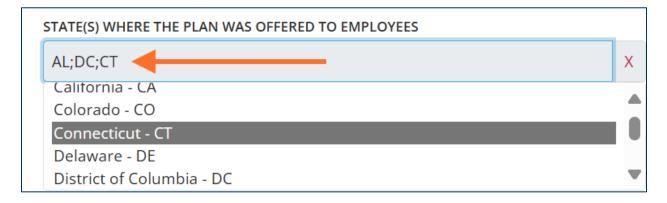
- Review the information in the RxDC Instructional Guide for Fully Insured Group Health Plans that contains important detail about the information being requested before attempting to complete the form.
- A brief definition of the required data can be viewed in the form by hovering over a specific field.
- Clients that wish to retain a record of their submission(s) should use print screen or screen shot capabilities to capture a view of the data before clicking submit and/or the pop-up that appears to indicate a submission was successful.

## States Where the Plan is Offered

Click the gray box labeled "SELECT STATE" to reveal the dropdown for making selections.

MID-YEAR MARKET SEGMENT CHANGE(S) APPLY		
STATE(S) WHERE THE PLAN WAS OFFERED TO EMPLOYEES		
SELECT STATE	X	
National Alabama - AL Alaska - AK	Î	
American Samoa - AS	•	

- Use the scroll bar to navigate through the list of options available.
- Multiple states and/or U.S. territories can be selected without needing to hold down the ctrl key.
- If "National" is selected, only U.S. territories can be added as selections.
- Selections will appear in the gray box, separated by semicolons when there is a list of more than one selection.
- State and/or U.S. territory selections will be represented in the list of selections by the corresponding 2-digit abbreviation.



### PBM Name & EIN (for Pharmacy Benefits <u>not</u> through CareFirst)

Clients that had their pharmacy benefits through CareFirst for the entire calendar year should <u>leave these fields blank</u>.

PBM NAME	PBM EIN
ENTER PBM NAME	ENTER PBM EIN NUMBER

#### Enter the name and corresponding 9-digit EIN for the Pharmacy Benefits Manager if a client pharmacy benefits that were not through CareFirst for any part of the calendar year.

PBM NAME	PBM EIN
OPTUM	631157085

#### A 9-digit EIN is required if anything is entered into the PBM Name field.

PBM NAME	PBM EIN
CVS	ENTER PBM EIN NUMBER
	*Enter PBM EIN

### **Entering Paid Amounts**

#### An entry is required for each of the following fields:

- Premium Paid by Member
- Premium Paid by Employer

#### **Requirements for Entering Paid Amounts:**

- All amounts should be total dollar amounts.
- Include the decimal point if entering amounts that are not even dollar amounts.
- Paid amount fields cannot be left blank.
- If the client pays 100% of the cost of coverage with no contribution from the member enter 0 for the Premium Paid by Member.

#### Example of a form ready for submission (with Pharmacy through CareFirst)

STATE(S) WHERE THE PLAN WAS OFFERED TO EMPLOYEES		
DC;MD;NJ;PA	x	
PBM NAME		PBM EIN
ENTER PBM NAME		ENTER PBM EIN NUMBER
PREMIUM PAID BY MEMBER		PREMIUM PAID BY EMPLOYER
\$47555.64		\$158654.33

#### Example of a form ready for submission (with Pharmacy not through CareFirst)

STATE(S) WHERE THE PLAN WAS OFFERED TO EMPLOYEES		
DC;MD;NJ;PA	x	
PBM NAME		PBM EIN
OPTUM		631157085
PREMIUM PAID BY MEMBER		PREMIUM PAID BY EMPLOYER
\$47555.64		\$158654.33

# Submitting the Form

1. After entering the required information, click the "Submit" button at the bottom of the form.

Annual RxDC Information Submission		
PLEASE CLICK HERE TO ACCESS THE R-DC INSTRUCTIONAL GUIDE(S) FOR MORE INFORMATION ON HOW TO COMPLETE THIS SUBMISSION BEFORE FILLING OUT THE FORM BELOW.		
Select the OPT-OUT button at the bottom of the screen if CareFirst should not include RxDC data for this account in its carrier submission of the Da – Premium and Life Years report. By opting out, the account accepts responsibility for ensuring a separate submission is made on their behalf to comply with the requirements of 26 CFR part 54, 39 CFR part 154, 39 C		
Check the box below if the account renewal was during the calendar year and at least one of the following statements are true: 1. The account size changed – Small Group (-59) vs. Large Group (51+) 2. The funding arrangement changed – Fully insured vs. Self-Funded Refer to the RxDC Instructional Guide linked above for specific directions on how to complete each entry.		
□ MID-YEAR MARKET SEGMENT CHANGE(5) APPLY		
STATE(5) WHERE THE PLAN WAS OFFERED TO EMPLOYEES		
DC:MD:NJ:PA X		
PBM NAME	PBM EIN	
ENTER PBM NAME	ENTER PBM EIN NUMBER	
PREMIUM PAID BY MEMBER	PREMIUM PAID BY EMPLOYER	
\$47555.64	\$158654.33	
Forms must be completed by the due date to be included in CareFirst's RxOC – Da Premium and Life Years file submission. Clients that do not submit the form on time will be responsible for making sure a separate submission is made to CMS		

Clients that want a record of the information provided should take a print screen or screenshot before submitting the form.

#### 2. A pop-up will appear to confirm a successful submission.

891693153	
PREMIUM PAID BY EMPLOYER	
\$9013	
STOP LOSS PREMIUM	
\$901	
	<b>n and Life Years file submission.</b> Clients that do not e to CMS.
	PREMIUM PAI \$9013 STOP LOSS PR

Clients that want a record of a successful submission should take a print screen or screenshot before clicking the "Okay" button.

## **Mid-Year Market Segment Changes**

Clients that had an applicable mid-year market segment change as outlined in the RxDC Instructional Guide(s) need to provide two sets of data that will be stored and reported separately.

Annual RxDC Information Submission		
PLEASE CLICK HERE TO ACCESS THE RXDC INSTRUCTIONAL GUIDE(S) FOR MORE INFORMATION ON HOW TO COMPLETE THIS SUBMISSION BEFORE FILLING OUT THE FORM BELOW.		
Select the <b>OPT-OUT</b> button at the bottom of the screen if <b>CareFirst should not include RxDC data for this account</b> in its carrier submission of the <b>D1 – Premium and Life</b> Years report. By opting out, the account accepts responsibility for ensuring a separate submission is made on their behalf to comply with the requirements of 26 CFR part 54, 29 CFR part 2590, and 45 CFR part 149, as applicable.		
Check the box below if the account renewal was during the calendar year and at least one of the following statements are true: 1. The account size changed – Small Group (2-50) vs. Large Group (51+) 2. The funding arrangement changed – Fully Insured vs. Self-Funded Refer to the RxDC Instructional Guide linked above for specific directions on how to complete each entry.		
MID-YEAR MARKET SEGMENT CHANGE(S) APPLY STATE(S) WHERE THE PLAN WAS OFFERED TO EMPLOYEES		ADMIN FEES
SELECT STATE	x	ENTER AMOUNT PAID

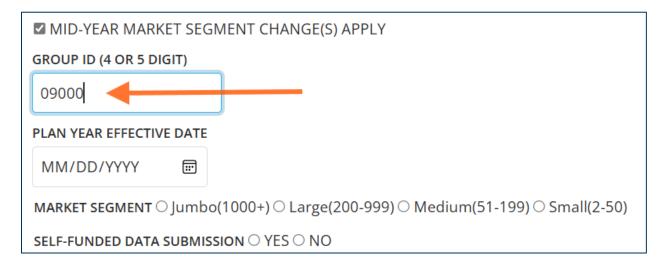
#### Check the box to confirm at least one of the outlined criteria is true and midyear market segment changes apply. This will reveal additional data fields.

MID-YEAR MARKET SEGM	ENT CHANGE(S) APPLY
GROUP ID (4 OR 5 DIGIT)	
ENTER GROUP ID	
PLAN YEAR EFFECTIVE DATE	
MM/DD/YYYY	
MARKET SEGMENT O Jumbo(1000+) O Large(200-999) O Medium(51-199) O Small(2-50)	
SELF-FUNDED DATA SUBMISSI	ON O YES O NO

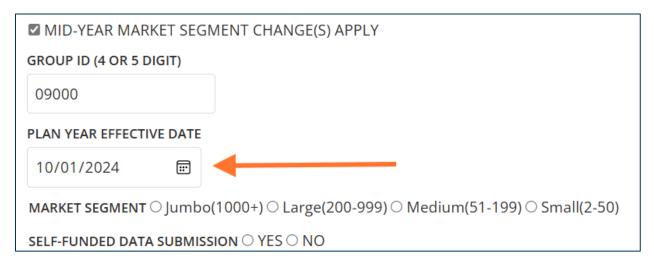
The submissions can be completed in any order, as long as the information provided in each submission is specific to the time period either before or after the change in market segment.

We recommend that the information for the most recent market segment be the first submission, and the following instructions take that approach.

### 1. Enter the <u>current</u> Group ID assigned by CareFirst. This ID is either a 5-digit number or a 4-digit ID that could be either numeric or alphanumeric.



#### 2. Enter the Plan Year Effective Date for the market segment change.



This should be for the plan year that started in the calendar year being reported.

### 3. Select the market size applicable to the client after the renewal and confirm that they are currently not self-insured.

MARKET SEGMENT O Jumbo(1000+) 
Large(200-999) O Medium(51-199) Small(2-50)
SELF-FUNDED DATA SUBMISSION O YES 
NO

- 4. Complete the form as outlined in the previous sections of this manual with the information for the applicable portion of the calendar year.
- 5. After submitting the first form, repeat the steps in this section with the information from before the change.
  - The Group ID may or may not be the same.
  - The Plan Year Effective Date should be in the calendar year before the year being reported.

MID-YEAR MARKET SEGMENT CHANGE(S) APPLY		
GROUP ID (4 OR 5 DIGIT)		
M9M9		
PLAN YEAR EFFECTIV	VE DATE	
10/01/2023		

For the Market Segment size and the Self-Insured indicator, at least one will be different – or possibly both.

MARKET SEGMENT O Jumbo(1000+) O Large(2	200-999)  Medium(51-199)  Small(2-50)
---	---------------------------------------

SELF-FUNDED DATA SUBMISSION O YES 
NO

For clients that were fully insured both before and after the effective date of the change, and only the market segment was different, the form will have all the same fields to be completed as the previous submission.

MARKET SEGMENT O Jumbo(1000+)   Large(200-999) O Medium(51-199) O Small(2-50)			
self-funded data submission O YES ® NO			
STATE(S) WHERE THE PLAN WAS OFFERED TO EMPLOYEES			
SELECT STATE	X		
PBM NAME	PBM EIN		
ENTER PBM NAME	ENTER PBM EIN NUMBER		
PREMIUM PAID BY MEMBER	PREMIUM PAID BY EMPLOYER		
ENTER AMOUNT PAID	ENTER AMOUNT PAID		
Forms must be completed by the due date to be included in CareFirst's RxDC – D1. Premium and Life Years file submission. Clients that do not submit the form on time will be responsible for making sure a separate submission is made to CMS.			

 For clients that did not have a change in market size, but were previously selfinsured, the form will display all fields required for Self-Insured Group Health Plans. See the RxDC Informational Guide – Self-Insured Group Health Plans for details about the additional data elements.

MARKET SEGMENT O Jumbo(1000+)   Large(200-999) O Medium(51-199) Small(2-50)		
SELF-FUNDED DATA SUBMISSION ® YES O NO		
STATE(S) WHERE THE PLAN WAS OFFERED TO EMPLOYEES	ADMIN FEES	
SELECT STATE	X ENTER AMOUNT PAID	
STOP LOSS ISSUER NAME	STOP LOSS ISSUER EIN	
ENTER THE NAME OF ISSUER	ENTER EIN NUMBER	
PBM NAME	PBM EIN	
ENTER PBM NAME	ENTER PBM EIN NUMBER	
PREMIUM PAID BY MEMBER	PREMIUM PAID BY EMPLOYER	
ENTER AMOUNT PAID	ENTER AMOUNT PAID	
PREMIUM EQUIVALENTS	STOP LOSS PREMIUM	
ENTER PREMIUM EQUIVALENT	ENTER AMOUNT PAID	
Forms must be completed by the due date to be included in CareFirst's RxDC – D1 Premium and Life Years file submission. Clients that do not submit the form on time will be responsible for making sure a separate submission is made to CMS.		
Submit Opt-Out		

 For clients that were previously fully insured and came from the Midsize (*Medium*) Employer Group market where pharmacy benefits are always provided through the insurer, the form will not display the PBM fields.

MID-YEAR MARKET SEGMENT CHANGE(S) APPLY		
GROUP ID (4 OR 5 DIGIT)		
м9м9		
PLAN YEAR EFFECTIVE DATE		
10/01/2023		
MARKET SEGMENT O Jumbo(1000+) O Large(200-999)  Medium(51-199) O Small(2-50)		
self-funded data submission $\odot$ YES $\circledast$ NO		
STATE(S) WHERE THE PLAN WAS OFFERED TO EMPLOYEES		
SELECT STATE	4	
PREMIUM PAID BY MEMBER	PREMIUM PAID BY EMPLOYER	
ENTER AMOUNT PAID	ENTER AMOUNT PAID	
Forms must be completed by the due date to be included in CareFirst's RxDC - Da Premium and Life Years file submission. Clients that do not submit the form on time will be responsible for making sure a separate submission is made to CMS.		
Submit Opt-Out		

# FAQs

#### Q: Is there a different way for current clients to provide the data to CareFirst?

A: No. In the interest of data security and governance, all current client data must be provided using the form created in the secure portals, either by the client directly, or by their broker/consultant, if applicable.

#### Q: How do I know if my submission was successful?

A: If a popup appears with the message "Form submitted successfully" and there is no error message that appears at the same time, the submission was successful.

#### Q: Can I check the status of my submission?

A: This is not currently an option.

#### Q: Can I get a copy of the data I submitted?

A: This is not currently an option. Clients that want to retain a copy of the data they submit should capture the screen with the completed form before clicking the submit button.

### Q: If an error message appears at the same time as the confirmation of successful submission, was the data received?

A: There is a chance that the data did not save. The troubleshooting tips in the next section should be used to attempt the submission again.

#### Q: Can I change my data after I have clicked submit?

A: The form can be filled out again with all the required data, including any corrections, and submitted as many times as needed prior to the due date. CareFirst will use the data submitted closest to the due date.

#### Q: What do I do if I am not sure that my submission was successful?

A: It's always a good idea to submit again if the successful submission message was not received. The subsequent successful mission will simply replace the original submission if it was successful.

### **Troubleshooting Tips**

### In the event of an error message or technical issue in completing the submission, try the tips below before attempting the submission again.

#### Suggestion #1

- 1. Log out of the portal.
- 2. Clear your browser's cache.
- 3. Log into the portal and try again.

#### Suggestion #2

- 1. Log out of the portal.
- 2. Clear your browser's cache.
- 3. Open a new browser tab.
- 4. Log into the portal and try again.

#### Suggestion #3

- 1. Log out of the portal.
- 2. Open a private or incognito window in your browser.
- 3. Log into the portal and try again.

#### Suggestion #4

- 1. Log out of the portal and close your browser.
- 2. Open a different browser.
- 3. Log into the portal and try again.

#### Suggestion # 5

It's possible that scheduled maintentance, an unplanned network outage, or other technical issue may be temporarily impacting your ability to submit the form.

- 1. Log out of the portal.
- 2. Try again another day.

If you are unable to successfully troubleshoot the issue, please contact Portal Support at <u>SBUPortalSupport@carefirst.com</u>. Please include a detailed description of the issue, including screenshots of the data you are entering and any errors you are receiving.



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