

# Prescription Drug and Healthcare Spending (RxDC) Reports

Small and Mid-market Employer Portal Form Submission User Manual

FULLY INSURED GROUP HEALTH PLANS

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### Locating the Annual RxDC Submission Form

### 1. Log into the CareFirst Employer Portal.

- URL: <u>https://employer.carefirst.com/elogin/</u>
- A registered account is required to access the form.

CareFirst 🕸 🕅	For Prospects	For Members	For Employers	For Brokers	For Providers
Log in to Employer Portal					
Username					
Password					
- Remember ma	٢				
Eorgot Username? Forgot Password?					

2. Click the Annual RxDC Submission option under Quick Links.

Welcome		
Quick Member Lookup	Quick Links	
Subscriber ID/ SSN: 🞯	Search Advanced Search > OQ Find a Doctor	
	Annual RxDC Information Submits	ssion
	CareFirst Connect Enrolment	

### 3. The form that opens will look like this:

Annuel RxDC Information Submission	
PLEASE CLICK HERE TO ACCESS THE REDC INSTRUCTIONAL GUIDE(S) FOR MORE INFORMATION ON HOW TO COMPLETE THIS SUBMISSION BEFORE FILLING OUT THE	FORM BELOW.
Select the OPT-OUT button at the bottom of the screen If CareFirst should not include RxDC data for this account in its carrier submission of the D1 – Premium and Life Ye CFR part 1299, and 45 CFR part 149, as applicable.	ars report. By opting out, the account accepts responsibility for ensuring a separate submission is made on their behalf to comply with the requirements of as CFR part 54, 29
Check the box below if the account renewal was during the calendar year and at least one of the following statements are true: a. The account size dranged – Small Group (5-gs) vs. Large Group (gs.) b. The funding arrangement charged – fully invaries vs. SER-Hunded Refer to the RXDC Instructional Guide Linked above for specific directions on how to complete each entry.	
MID YEAR MARKET SEGMENT CHANGE(S) APPLY	
STATE(S) WHERE THE PLAN WAS OFFERED TO EMPLOYEES	
SELECT STATES	
PREMIUM PAID BY MEMBER	PREMIUM PAID BY EMPLOYER
Section's Number Chick's I municum	service in number of most services
Forms must be completed by the due date to be included in CareFirst's RxDC - Da Premium and Life Years file submission. Clients that do not submit the form on time will be	a responsible for making sure a separate submission is made to CMS.
Submit Opt-Out	

## Opt Out

1. Review the text outlined in orange in the screenshot below before clicking the "Opt-Out" button at the bottom of the form.

Annual RxDC Information Submission		
RLEASE CLICK HERE TO ACCESS THE RUCK INSTRUCTIONAL GUIDE(S) FOR MORE INFORMATION ON HOW TO COMPLETE THIS SUBMISSION BEFORE FILLING OUT THE FORM BELOW.		
Select the OPF-OUT button at the bottom of the screen if CareFirst should not include RxDC data for this account in its carrier submission of the Da – Premium and Life W CFR part 559, and ag CFR part 149, as applicable.	ears report. By opting out, the account accepts responsibility for ensuring a separate submission is made on their behalf to comply with the requirements of 26 CPR part 54, 39	
Check the box balow if the account renewal was during the calendar year and at least one of the following statements are true: 1. The Account size dhanged – Small direc (p.3-g) vs. Large directo (g.1-) 1. The funding sumpement danged – thul hundev (s. Staff Funded Refer to the RUC Instructional Guide linked above for specific directions on how to complete each entry. Mou-KEA MARKET SECMENT OWNERD, APRY		
STATE(S) WHERE THE PLAN WAS OFFERED TO EMPLOYEES		
SELECT STATES		
PREMIUM PAID BY MEMBER	PREMIUM PAID BY EMPLOYER	
ENTER PREMIUM PAID BY MEMBER	ENTER PREMIUM PAID BY EMPLOYER	
Forms must be completed by the due date to be included in CareFirst's RxDC - Da Premium and Life Years file submission. Clients that do not submit the form on time will b	e responsible for making sure a separate submission is made to CMS.	

2. To retain a record of the opt-out, take a screen shot of the pop-up confirming the selection was successful.

Annual RxDC Information Submission		
PLEASE CLICK HERE TO ACCESS THE RxDC INSTRUCTIONAL GUIDE(S) FOR MORE INFORMATION ON HOW TO COMPLETE	THIS SUBMISSION BEFORE FILLING OUT THE FORM BELOW.	
Select the OPT-OUT button at the bottom of the screen if CareFirst should not include RxDC data for this account in its carrier submission of the D1 – Premium and Life Years report. By opting out, the account accepts responsibility for ensuring a separate submission is made on their behalf to comply with the requirements of 26 CFR part 54, 29 CFR part 1540, and 45 CFR part 149, as applicable.		
Check the box below if the account renewal was during the calendar year and at least one of the following statements are true: 1. The account size changed – Small Group (2-50) vs. Large Group (31+) 2. The funding arrangement changed – Fully Imaged vs. Self-Funded Refer to the RxDC Instructional Guide linked above for specific directions on how to complete each entry.		
MID-YEAR MARKET SEGMENT CHANGE(S) APPLY		
STATE(S) WHERE THE PLAN WAS OFFERED TO EMPLOYEES You have opted o	ut successfully	
SELECT STATES OT		
PREMIUM PAID BY MEMBER	PREMIUM PAID BY EMPLOYER	
ENTER PREMIUM PAID BY MEMBER	ENTER PREMIUM PAID BY EMPLOYER	
Forms must be completed by the due date to be included in CareFirst's <b>RxDC</b> - <b>D1 Premium and Life Years file submission</b> . Clients that do           Submit         Opt-Out	not submit the form on time will be responsible for making sure a separate submission is made to CMS.	

<u>Note</u>: The Opt-Out button can still be used even if data was entered into the form fields before selecting to opt out.

## **Completing the Form**

Clients that had a Market Segment Change upon renewal with CareFirst during the calendar year (*after January 1<sup>st</sup>*) should review the Mid-Year Market Segment Changes section before continuing.

Review the RxDC Informational Guide – Fully Insured Group Health Plans to learn about what is or is not an applicable change.

Annual RxDC Information Submission
PLEASE CLICK HERE TO ACCESS THE RXDC INSTRUCTIONAL GUIDE(S) FOR MORE INFORMATION ON HOW TO COMPLETE THIS SUBMISSION BEFORE FILLING OUT THE FORM BELOW.
Select the OPT-OUT button at the bottom of the screen if CareFirst should not include RxDC data for this account in its carrier submission of the D1 – Premium and Life Years report. By opting out, the account accepts responsibility for ensuring a separate submission is made on their behalf to comply with the requirements of 26 CFR part 54, 29 CFR part 5590, and 45 CFR part 149, as applicable.
Check the box below if the account renewal was during the calendar year and at least one of the following statements are true: 1. The account size changed – Small Group (2-50) vs. Large Group (51+) 2. The funding arrangement changed – Fully Insured vs. Self-Funded Refer to the RxDC Instructional Guide linked above for specific directions on how to complete each entry.
MID-YEAR MARKET SEGMENT CHANGE(S) APPLY
STATE(S) WHERE THE PLAN WAS OFFERED TO EMPLOYEES
SELECT STATES

If there were no applicable market segment changes during the calendar year, leave the checkbox blank.

### **Important Reminders**

4

- Review the information in the RxDC Instructional Guide for Fully Insured Group Health Plans that contains important detail about the information being requested before attempting to complete the form.
- A brief definition of the required data can be viewed in the form by hovering over a specific field.
- Clients that wish to retain a record of their submission(s) should use print screen or screen shot capabilities to capture a view of the data entered before clicking submit and/or the pop-up that appears to indicate a submission was successful.

## States Where the Plan is Offered

Click the gray box labeled "SELECT STATE" to reveal the dropdown for making selections.

MID-YEAR MARKET SEGMENT CHANGE(S) APPLY	
STATE(S) WHERE THE PLAN WAS OFFERED TO EMPLOYEE	S
SELECT STATE	X
National	
Alabama - AL	
Alaska - AK	-
American Samoa - AS	Ψ.

- Use the scroll bar to navigate through the list of options available.
- Multiple states and/or U.S. territories can be selected without needing to hold down the ctrl key.
- If "National" is selected, only U.S. territories can be added as selections.
- Selections will appear in the gray box, separated by semicolons when there is a list of more than one selection.
- State and/or U.S. territory selections will be represented in the list of selections by the corresponding 2-digit abbreviation.



### **Entering Paid Amounts**

### An entry is required for each of the following fields:

- Premium Paid by Member
- Premium Paid by Employer

### **Requirements for Entering Paid Amounts:**

- All amounts should be total dollar amounts.
- The form automatically includes the decimal point.
- Paid amount fields cannot be left blank.
- If the client pays 100% of the cost of coverage with no contribution from the member enter 0 for the Premium Paid by Member.

### Example of a form ready for submission

Annual RXDC Information Submission	
PLEASE CLICK HERE TO ACCESS THE RXDC INSTRUCTIONAL GUIDE(S) FOR MORE INFORMATION ON HOW TO COMPLETE THIS SUBMISSION BEFOR	E FILLING OUT THE FORM BELOW.
Select the OPT-OUT button at the bottom of the screen if CareFirst should not include RxDC data for this account in its carrier submission of the D1 – P the requirements of 26 CFR part 54, 29 CFR part 2590, and 45 CFR part 149, as applicable.	remium and Life Years report. By opting out, the account accepts responsibility for ensuring a separate submisson is made on their behalf to comply with
Check the box below if the account renewal was during the calendar year and at least one of the following statements are true: 1. The account size changed – Small Group (2-50) vs. Large Group (5+0) 2. The funding arrangement changed – Fully Inserved – Suff-Finded Refer to the RxDC Instructional Guide linked above for specific directions on how to complete each entry.	
MD-YEAR MARKET SEGMENT CHANGE(S) APPLY	
STATE(S)WHERE THE PLAN WAS OFFERED TO EMPLOYEES	
National	
PREMIUM PAID BY MEMBER	PREMIUM PAID BY EMPLOYER
\$7,135.28	314,270.56
Forms must be completed by the due date to be included in CareFirst's RxDC - D1 Premium and Life Years file submission. Clients that do not submit the	form on time will be responsible for making sure a separate submission is made to CMS.
Submit Opt-Out	

## Submitting the Form

1. After entering the required information, click the "Submit" button at the bottom of the form.

Clients that want a record of the information provided should take a print screen or screenshot before submitting the form.

Annual RxDC Information Submission	
PLEASE CLICK HERE TO ACCESS THE RXDC INSTRUCTIONAL GUIDE(S) FOR MORE INFORMATION ON HOW TO COMPLETE THIS SUBMISSION BEFORE F	ILLING OUT THE FORM BELOW.
Select the OPT-OUT button at the bottom of the screen if CareFirst should not include RxDC data for this account in its carrier submission of the D1 – Prer the requirements of a6 CFR part 54, a3 CFR part 3590, and 45 CFR part 349, as applicable.	mium and Life Years report. By opting out, the account accepts responsibility for ensuring a separate submission is made on their behalf to comply with
Check the box below if the account renewal was during the calendar year and at least one of the following statements are true: 1. The account size changed –Small Group (2+9) vs. Large Group (2+) 2. The funding arrangement changed – Tuly instance 3. Self-Funded Refer to the RxDC instructional Guide Inited above for specific directions on how to complete each entry.	
MID-YEAR MARKET SEGMENT CHANGE(S) APPLY	
STATE(S) WHERE THE PLAN WAS OFFERED TO EMPLOYEES	
National	
PREMIUM PAID BY MEMBER	PREMIUM PAID BY EMPLOYER
\$7,135.28	\$14,270.55
Forms must be completed by the due date to be included in CareFirst's RxDC - D1 Premium and Life Years file submission. Clients that do not submit the fo	rm on time will be responsible for making sure a separate submission is made to CMS.
Submit Opt-Out	

### 2. A pop-up will appear to confirm a successful submission.

Clients that want a record of a successful submission should take a print screen or screenshot before clicking the "Okay" button.

Annual RxDC Information Submission	
PLEASE CLICK HERE TO ACCESS THE RADC INSTRUCTIONAL GUIDE(S) FOR MORE INFORMATION ON HOW TO	O COMPLETE THIS SUBMISSION BEFORE FILLING OUT THE FORM BELOW.
Select the OPI-OUT button at the bottom of the screen if CareFirst should not include RxDC data for this account in its ca on their behalf to comply with the requirements of 26 CFR part 54, 29 CFR part 2590, and 45 CFR part 149, as applicable.	rrier submission of the D1 - Premium and Life Years report. By opting out, the account accepts responsibility for ensuring a separate submission is made
Check the box below if the account renewal was during the calendar year and at least one of the following statements are true: 1. The account size changed – Small Group (2-50) vs. Large Group (51+) 2. The funding arrangement changed – Fully issued vs. Self-Funded Refer to the RxDC Instructional Guide linked above for specific directions on how to complete each entry.	
MID-YEAR MARKET SEGMENT CHANGE(S) APPLY	
STATE(S) WHERE THE PLAN WAS OFFERED TO EMPLOYEES	
AS	x
PREMIUM PAID BY MEMBER 578-67	orm submitted successfully D BY EMPLOYER
Forms must be completed by the due date to be included in CareFirst's RxDC - D1 Premium and Life Years file submission.	Clients that do not submit the form on time will be responsible for making sure a separate submission is made to CMS.
Sudmat Opt-Out	

### **Mid-Year Market Segment Changes**

Clients that had an applicable mid-year market segment change as outlined in the RxDC Instructional Guide(s) need to provide two sets of data that will be stored and reported separately.

Annual RxDC Information Submission
PLEASE CLICK HERE TO ACCESS THE RxDC INSTRUCTIONAL GUIDE(S) FOR MORE INFORMATION ON HOW TO COMPLETE THIS SUBMISSION BEFORE FILLING OUT THE FORM BELOW.
Select the OPT-OUT button at the bottom of the screen if CareFirst should not include RxDC data for this account in its carrier submission of the D1 – Premium and Life Years report. By opting out, the account accepts responsibility for ensuring a separate submission is made on their behalf to comply with the requirements of 26 CFR part 54, 29 CFR part 2590, and 45 CFR part 149, as applicable.
Check the box below if the account renewal was during the calendar year and at least one of the following statements are true: 1. The account size changed – Small Group (2-50) vs. Large Group (51+) 2. The funding arrangement changed – Fully Insured vs. Self-Funded Refer to the RxDC Instructional Guide linked above for specific directions on how to complete each entry.
MID-YEAR MARKET SEGMENT CHANGE(S) APPLY
STATE(S) WHERE THE PLAN WAS OFFERED TO EMPLOYEES
SELECT STATES

Check the box to confirm at least one of the outlined criteria is true and midyear market segment changes apply. This will reveal additional data fields.

MID-YEAR MARKET	SEGMENT CHANGE(S) APPLY
GROUP ID (4 OR 5 DIGIT	n
ENTER GROUP ID	
PLANYEAR EFFECTIVE	DATE
mm/dd/yyyy	
MARKET SEGMENT ()	Small (2-50) () Medium (51-199) () Large (200-999) () Jumbo (1000 +)
SELF-FUNDED DATA SU	JBMISSION O Yes O No

The submissions can be completed in any order, as long as the information provided in each submission is specific to the time period either before or after the change in market segment.

We recommend that the information for the most recent market segment be the first submission, and the following instructions take that approach. 1. Enter the <u>current</u> Group ID assigned by CareFirst. This ID is either a 4-digit number or a 5-digit ID that could be either numeric or alphanumeric.

ARCS			
10558			
LANYEAR EFFE	CTIVE DATE		
mm/dd/yyyy	e		

### 2. Enter the Plan Year Effective Date for the market segment change.



This should be for the plan year that started in the calendar year being reported.

### 3. Select the market size applicable to the client.

```
MARKET SEGMENT 
Small (2-50) 
Medium (51-199) 
Large (200-999) 
Jumbo (1000 +)
SELF-FUNDED DATA SUBMISSION 
Yes 
No
```

The Self-Funded Data Submission indicator cannot be selected when the Market Segment selected is Small (2-50).

Clients that select the Medium (51-199) market segment for the plan that became effective in calendar year 2024 will need to select "No" for the Self-Funded Data Submission Indicator.

- 4. Complete the form as outlined in the previous sections of this manual with the information for the applicable portion of the calendar year.
- 5. After submitting the first form, repeat the steps in this section with the information from before the change.
  - The Group ID may or may not be the same.
  - The Plan Year Effective Date should be in the calendar year before the year being reported.



For the Market Segment size and the Self-Funded Data Submission indicator, at least one will be different – or possibly both.



For clients that were fully-insured both before and after the effective date of the change, and only the market segment was different, the form will have all the same fields to be completed as the previous submission.

MID-YEAR MARKET SEGMENT CHANGE(S) APPLY	
GROUP ID ( <sub>5</sub> OR <u>5</u> DIGIT)	
ABC6	
PLAN YEAR EFFECTIVE DATE	
02/03/2023	
MARKET SEGMENT () Small (2-50) () Medium (51-199) () Large (200-999) () Jumbo (1000 +)	
SELF-FUNDED DATA SUBMISSION () Yes () No	
STATE(5) WHERE THE FLAN WAS OFFERED TO EMPLOYEES	
SELECT STATES X	
PREMIUM PAID BY MEMBER	PREMIUM PAID BY EMPLOYER
ENTER PREMIUM PAID BY MEMBER	ENTER PREMIUM PAID BY EMPLOYER
Forms must be completed by the due date to be included in CareFirst's RxDC - D1 Premium and Life Years file submission. Clients that do not submit the	form on time will be responsible for making sure a separate submission is made to CMS.
Submit Opt-Out	

 For clients that did not have a change in market size, but were previously selfinsured, the form will have only the fields required for fully insured Large Group health plans.

MID-YEAR MARKET SEGMENT CHANGE(S) APPLY	
GROUP ID (4 OR 5 DIGIT)	
ABC6	
PLANYEAR EFFECTIVE DATE	
02/01/2023	
MARKETSEGMENT () Small (2-50)      Medium (51-393) () Large (200-993) () Jumba (2000 +)	
SELF-FUNDED DATA SUBMISSION ® Yes 🔘 No	
STATE(S) WHERE THE PLAN WAS OFFERED TO EMPLOYEES	ADMIN FEES
SELECT SYATES	ENTER AMOUNT PAID
STOP LOSS ISSUER NAME	STOP LOSS ISSUER EIN
ENTER THE NAME OF ISSUER	ENTER EIN NUMBER
PBM NAME	PBM EIN
ENTER PBM NAME	ENTER PBM EIN NUMBER
PREMIUM PAID BY MEMBER	PREMIUM PAID BY EMPLOYER
ENTER PREMIUM PAID BY MEMBER	ENTER PREMIUM PAID BY EMPLOYER
PREMIUM EQUIVALENTS	STOP LOSS PREMIUM
ENTER PREMIUM EQUIVALENT	ENTER AMOUNT PAID
Forms must be completed by the due date to be included in CareFirst's RxDC - Da Premium and Life Years file submission. Clients that do not submit the	form on time will be responsible for making sure a separate submission is made to CMS.
Submit Opt-Out	

 For clients that were previously fully insured but moved from the Large Group market where it is possible that the client's pharmacy benefits were not through CareFirst, the form will display optional PBM fields to capture that information if applicable.

MID-YEAR MARKET SEGMENT CHANGE(S) APPLY	
GROUP ID (4 OR 5 DIGIT)	
ABC6	
PLAN YEAR EFFECTIVE DATE	
02/05/2023	
MARKET SEGMENT () Small (2-50) () Medium (52-199) () Large (200-999) () Jumbo (1000 +)	
SELF-FUNDED DATA SUBMISSION 🔘 Yeş 🛞 No	
STATE(S) WHERE THE PLAN WAS OFFERED TO EMPLOYEES	
SELECT STATES	
SELECT STATES :	
SELECT STATES :	PSM EIN
SELECT STATES	PSM EIN ENTER PBM EIN NUMBER
SELECT STATES	PSM EN ENTER PSM EIN NUMBER
SELECT STATES	PBM EIN ENTER PBM EIN NUMBER PREMIUM PAID BY EMPLOYER
SELECT STATES  PEM NAME ENTER PDM NAME  PREMIUM PAID BY MEMBER ENTER PREMIUM PAID BY MEMBER	PRM EIN ENTER PBM EIN NUMBER PREMUM PAUD BY EMPLOYER ENTER PREMIUM PAUD BY EMPLOYER
SELECT STATES : PEM NAME ENTER PEM NAME PREMIUM PAID BY MEMBER ENTER PREMIUM PAID BY MEMBER	PEM EIN ENTER PEM EIN NUMBER PREMIUM PAUD BY EMPLOYER ENTER PREMIUM PAUD BY EMPLOYER
SELECT STATES.	PEM EN ENTER PBM EIN NUMBER PREMIUM PAUD BY EMPLOYER ENTER PREMIUM PAUD BY EMPLOYER
SELECT STATES  FM NAME  FMTER PBM NAME  PREMIUM PAID BY MEMBER  FMTER PREMIUM PAID BY MEMBER  Forms must be completed by the due date to be included in CareFirst's RxDC - D1 Premium and Life Years file submission. Clients that do not subm	PEM EIN ENTER PEM EIN NUMBER PREMUM PAID BY EMPLOYER ENTER PREMIUM PAID BY EMPLOYER the form on time will be responsible for making sure a separate submission is made to CMS.
SELECT STATES  PEM NAME ENTER PRM NAME  PREMUM PAID BY MEMBER  Forms must be completed by the due date to be included in CareFirst's RxDC - Ds Premium and Life Years file submission. Clients that do not submi	PRM EIN ENTER PRM EIN NUMBER PREMUM PAID BY EMPLOYER ENTER PREMIUM PAID BY EMPLOYER the form on time will be responsible for making sure a separate submission is made to CMS.
Submit. Opt-Out	PRM EIN ENTER PBM EIN NUMBER PREMUM PAID BY EMPLOYER ENTER PREMIUM PAID BY EMPLOYER the form on time will be responsible for making sure a separate submission is made to CMS.

## FAQs

### Q: Is there a different way for current clients to provide the data to CareFirst?

A: No. In the interest of data security and governance, all current client data must be provided using the form created in the secure portals, either by the client directly, or by their broker/consultant, if applicable.

### Q: How do I know if my submission was successful?

A: If a popup appears with the message "Form submitted successfully" and there is no error message that appears at the same time, the submission was successful.

### Q: Can I check the status of my submission?

A: This is not currently an option.

### Q: Can I get a copy of the data I submitted?

A: This is not currently an option. Clients that want to retain a copy of the data they submit should capture the screen with the completed form before clicking the submit button.

### Q: If an error message appears at the same time as the confirmation of successful submission, was the data received?

A: There is a chance that the data did not save. The troubleshooting tips in the next section should be used to attempt the submission again.

### Q: Can I change my data after I have clicked submit?

A: The form can be filled out again with all the required data, including any corrections, and submitted as many times as needed prior to the due date. CareFirst will use the data submitted closest to the due date.

### Q: What do I do if I am not sure that my submission was successful?

A: It's always a good idea to submit again if the successful submission message was not received. The subsequent successful mission will simply replace the original submission if it was successful.

### **Troubleshooting Tips**

### In the event of an error message or technical issue in completing the submission, try the tips below before attempting the submission again.

#### Suggestion #1

- 1. Log out of the portal.
- 2. Clear your browser's cache.
- 3. Log into the portal and try again.

#### Suggestion #2

- 1. Log out of the portal.
- 2. Clear your browser's cache.
- 3. Open a new browser tab.
- 4. Log into the portal and try again.

#### Suggestion #3

- 1. Log out of the portal.
- 2. Open a private or incognito window in your browser.
- 3. Log into the portal and try again.

#### Suggestion #4

- 1. Log out of the portal and close your browser.
- 2. Open a different browser.
- 3. Log into the portal and try again.

#### Suggestion # 5

It's possible that scheduled maintenance, an unplanned network outage, or other technical issue may be temporarily impacting your ability to submit the form.

- 1. Log out of the portal.
- 2. Try again another day.

If you are unable to successfully troubleshoot the issue, please contact Portal Support at <u>SBUPortalSupport@carefirst.com</u>. Please include a detailed description of the issue, including screenshots of the data you are entering and any errors you are receiving.



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