

Prescription Drug and Healthcare Spending (RxDC) Reports

Employer Portal Form Submission
User Manual

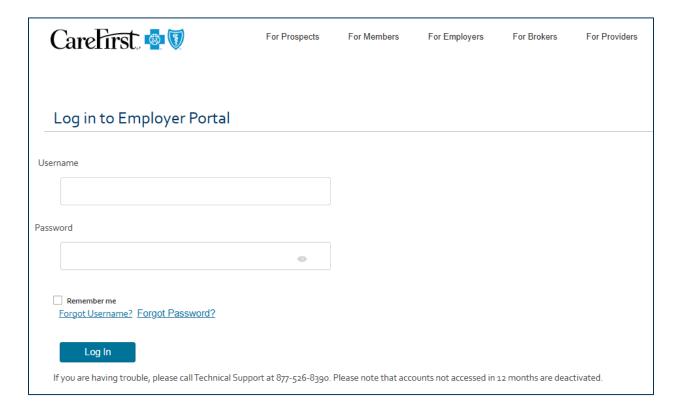
SELF-INSURED GROUP HEALTH PLANS

Table of Contents

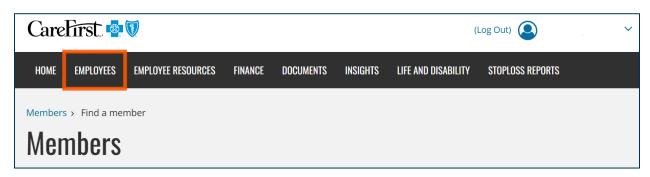
Locating the Annual RxDC Submission Form	2
Opt Out	
Completing the Form	5
Important Reminders	5
States Where the Plan is Offered	6
Stop Loss Issuer Name & EIN	7
PBM Name & EIN	8
Entering Paid Amounts	9
Submitting the Form	10
Mid-Year Market Segment Changes	11
FAQs	15
Troubleshooting Tips	16

Locating the Annual RxDC Submission Form

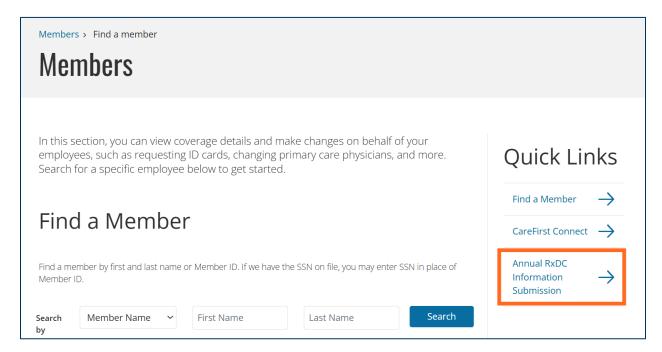
- 1. Log into the CareFirst Employer Portal.
 - URL: https://employer.carefirst.com/elogin/
 - A registered account is required to access the form.



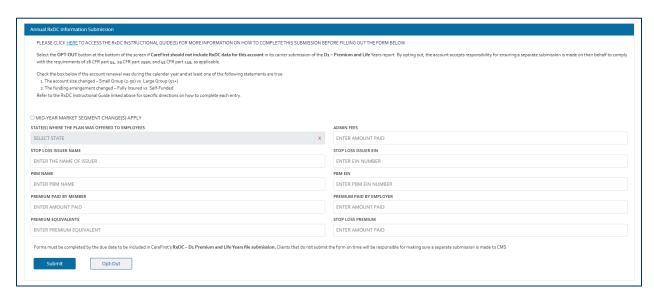
2. Select the EMPLOYEES tab on the menu bar to go to the Member screen.



3. Click the Annual RxDC Submission option under *Quick Links*.

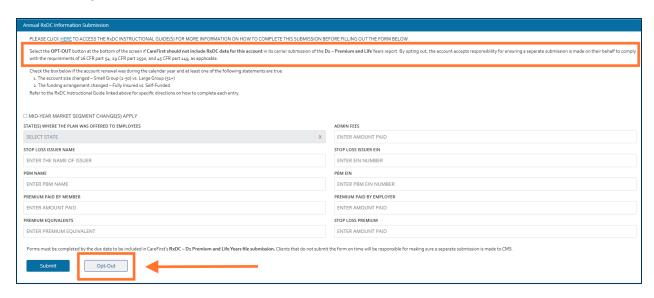


4. The form that opens will look like this:

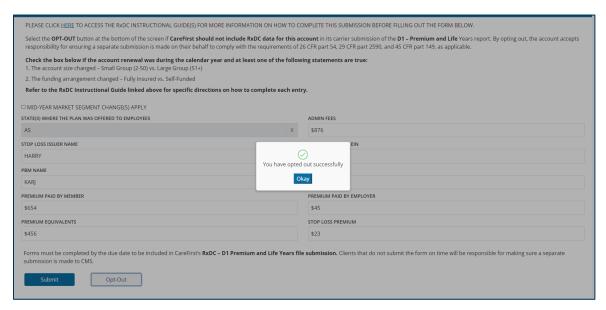


Opt Out

1. Review the text outlined in orange in the screenshot below before clicking the "Opt-Out" button at the bottom of the form.



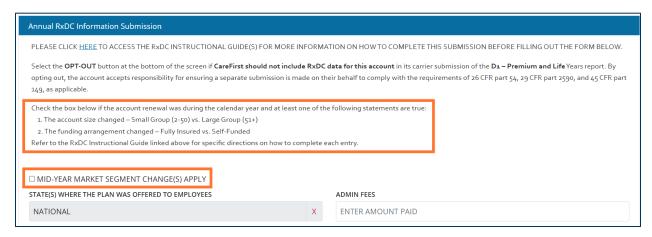
2. To retain a record of the opt-out, take a screen shot of the pop-up confirming the selection was successful.



Note: The Opt-Out button can still be used even if data was entered into the form fields before selecting to opt out.

Completing the Form

Clients that had a Market Segment Change upon renewal with CareFirst during the calendar year (*after January 1st*) should review the Mid-Year Market Segment Changes section before continuing.



If there were no applicable market segment changes during the calendar year, leave the checkbox blank.

Important Reminders

- Review the information in the RxDC Instructional Guide for Self-Insured Clients that contains important detail about the information being requested before attempting to complete the form.
- A brief definition of the required data can be viewed in the form by hovering over a specific field.
- Clients that wish to retain a record of their submission(s) should use print screen or screen shot capabilities to capture a view of the data before clicking submit and/or the pop-up that appears to indicate a submission was successful.

States Where the Plan is Offered

Click the gray box labeled "SELECT STATE" to reveal the dropdown for making selections.



- Use the scroll bar to navigate through the list of options available.
- Multiple states and/or U.S. territories can be selected without needing to hold down the ctrl key.
- If "National" is selected, only U.S. territories can be added as selections.
- Selections will appear in the gray box, separated by semicolons when there is a list of more than one selection.
- State and/or U.S. territory selections will be represented in the list of selections by the corresponding 2-digit abbreviation.



Stop Loss Issuer Name & EIN

Identify the carrier that provided the client's Stop Loss coverage.

STOP LOSS ISSUER NAME	STOP LOSS ISSUER EIN
ENTER THE NAME OF ISSUER	ENTER EIN NUMBER

For clients that did not have Stop Loss for any portion of the calendar year, enter "NONE" as the issuer name.



 For clients that had CareFirst Stop Loss for the entire calendar year, enter "CAREFIRST" as the issuer name.

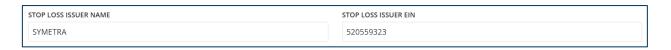


The EIN field is not required if the Stop Loss Issuer Name is entered as "NONE" or "CAREFIRST".

For clients that had Stop Loss through another carrier for any portion of the calendar year, enter the issuer name. The corresponding 9-digit employer identification number (EIN) is required for other carriers.



Enter the 9-digit EIN without any dashes.



PBM Name & EIN

Clients that had their pharmacy benefits through CareFirst for the entire calendar year should leave these fields blank.

PBM NAME	PBM EIN
ENTER PBM NAME	ENTER PBM EIN NUMBER

Enter the name and corresponding 9-digit EIN for the Pharmacy Benefits Manager if a client pharmacy benefits that were not through CareFirst for any part of the calendar year.



A 9-digit EIN is required if anything is entered into the PBM Name field.



Entering Paid Amounts

An entry is required for each of the following fields:

- Premium Paid by Member
- Premium Paid by Employer
- Premium Equivalents
- Stop Loss Premium
- Admin Fees

Requirements for Entering Paid Amounts:

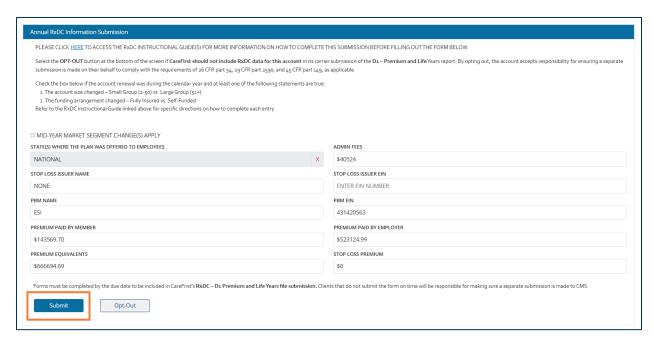
- All amounts should be total dollar amounts.
- Include the decimal point if entering amounts that are not even dollar amounts.
- Paid amount fields cannot be left blank. If no amount was paid, enter 0.
- If the client pays 100% of the cost of coverage with no contribution from the member:
 - □ Enter 0 for the Premium Paid by Member.
 - Premium Paid by Employer and Premium Equivalents should be entered as the same amount.

Example of a form ready for submission



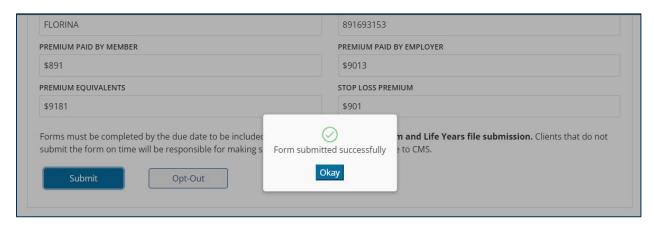
Submitting the Form

1. After entering the required information, click the "Submit" button at the bottom of the form.



Clients that want a record of the information provided should take a print screen or screenshot before submitting the form.

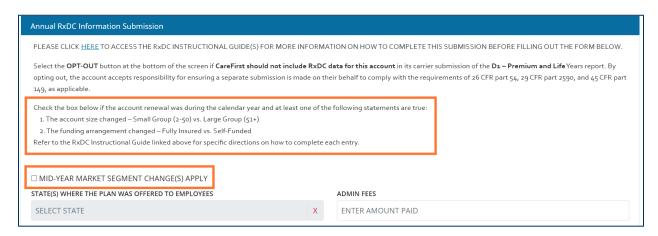
2. A pop-up will appear to confirm a successful submission.



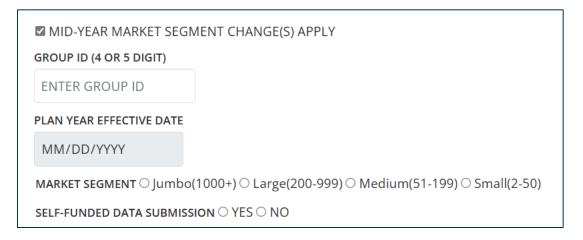
Clients that want a record of a successful submission should take a print screen or screenshot before clicking the "Okay" button.

Mid-Year Market Segment Changes

Clients that had an applicable mid-year market segment change as outlined in the RxDC Instructional Guide(s) need to provide two sets of data that will be stored and reported separately.

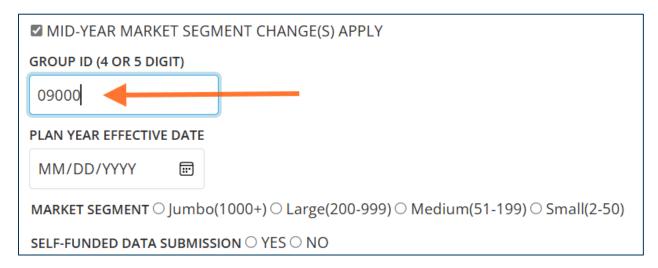


Check the box to confirm at least one of the outlined criteria is true and midyear market segment changes apply. This will reveal additional data fields.

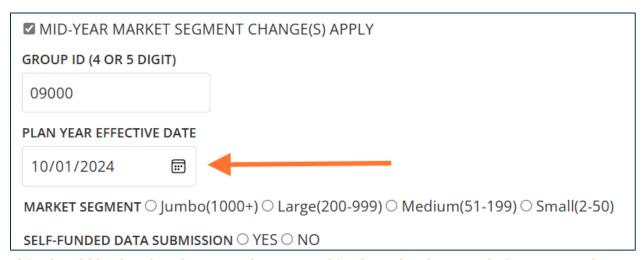


The submissions can be completed in any order, as long as the information provided in each submission is specific to the time period either before or after the change in market segment.

We recommend that the information for the most recent market segment be the first submission, and the following instructions take that approach. 1. Enter the <u>current</u> Group ID assigned by CareFirst. This ID is either a 5-digit number or a 4-digit ID that could be either numeric or alphanumeric.



2. Enter the Plan Year Effective Date for the market segment change.



This should be for the plan year that started in the calendar year being reported.

3. Select the market size applicable to the client after the renewal and confirm that they are currently self-insured.

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 \begin{tabular}{ll} {\sf MARKET SEGMENT} \bigcirc {\sf Jumbo}(1000+) @ {\sf Large}(200-999) \bigcirc {\sf Medium}(51-199) \bigcirc {\sf Small}(2-50) \\ \\ {\sf SELF-FUNDED DATA SUBMISSION} @ {\sf YES} \bigcirc {\sf NO} \\ \end{tabular}
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4. Complete the form as outlined in the previous sections of this manual with the information for the applicable portion of the calendar year.

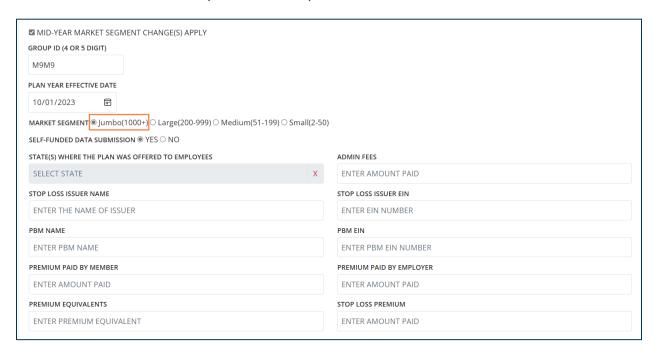
5. After submitting the first form, repeat the steps in this section with the information from before the change.

- The Group ID may or may not be the same.
- The Plan Year Effective Date should be in the calendar year before the year being reported.

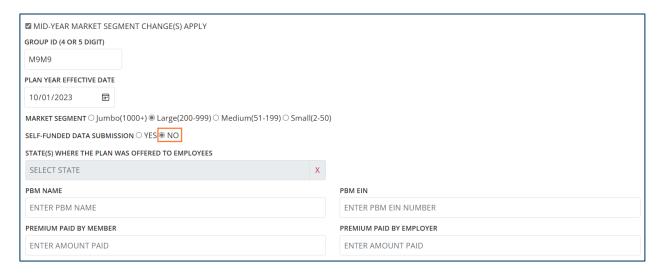


For the Market Segment size and the Self-Insured indicator, at least one will be different – or possibly both.

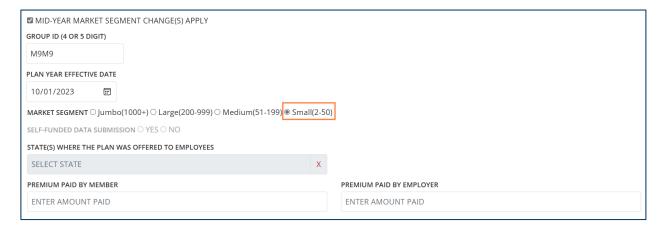
For clients that were self-insured both before and after the effective date of the change, and only the market segment was different, the form will have all the same fields to be completed as the previous submission.



 For clients that did not have a change in market size, but was not previously self-insured, the form will have only the fields required for fully insured Large Group health plans.



For clients that were not previously self-insured and came from the Small Group market where pharmacy benefits are always provided through the insurer, the form will remove the PBM fields.



FAQs

Q: Is there a different way for current clients to provide the data to CareFirst?

A: No. In the interest of data security and governance, all current client data must be provided using the form created in the secure portals, either by the client directly, or by their broker/consultant, if applicable.

Q: How do I know if my submission was successful?

A: If a popup appears with the message "Form submitted successfully" and there is no error message that appears at the same time, the submission was successful.

Q: Can I check the status of my submission?

A: This is not currently an option.

Q: Can I get a copy of the data I submitted?

A: This is not currently an option. Clients that want to retain a copy of the data they submit should capture the screen with the completed form before clicking the submit button.

Q: If an error message appears at the same time as the confirmation of successful submission, was the data received?

A: There is a chance that the data did not save. The troubleshooting tips in the next section should be used to attempt the submission again.

Q: Can I change my data after I have clicked submit?

A: The form can be filled out again with all the required data, including any corrections, and submitted as many times as needed prior to the due date. CareFirst will use the data submitted closest to the due date.

Q: What do I do if I am not sure that my submission was successful?

A: It's always a good idea to submit again if the successful submission message was not received. The subsequent successful mission will simply replace the original submission if it was successful.

Troubleshooting Tips

In the event of an error message or technical issue in completing the submission, try the tips below before attempting the submission again.

Suggestion #1

- 1. Log out of the portal.
- 2. Clear your browser's cache.
- 3. Log into the portal and try again.

Suggestion #2

- 1. Log out of the portal.
- 2. Clear your browser's cache.
- 3. Open a new browser tab.
- 4. Log into the portal and try again.

Suggestion #3

- 1. Log out of the portal.
- 2. Open a private or incognito window in your browser.
- 3. Log into the portal and try again.

Suggestion #4

- 1. Log out of the portal and close your browser.
- 2. Open a different browser.
- 3. Log into the portal and try again.

Suggestion # 5

It's possible that scheduled maintentance, an unplanned network outage, or other technical issue may be temporarily impacting your ability to submit the form.

- 1. Log out of the portal.
- 2. Try again another day.

If you are unable to successfully troubleshoot the issue, please contact Portal Support at SBUPortalSupport@carefirst.com. Please include a detailed description of the issue, including screenshots of the data you are entering and any errors you are receiving.

