### Sharecare and Blue Rewards Wellness Training Module

Link to video: <u>http://www.carefirst.com/wellness-training-module/sharecare/</u>

Slide	Slide	Description
1	Introduction	*Video loads. No – Sound*
	Use the Table of Contents to quickly navigate to specific sildes	Hide/Unhide Table of Contents Navigation: Use the Table of Contents to quickly navigate between slides
	CareFirst @ 🗊 Wellness Platform Overview Sharecare & Blue Rewards	Slide 1 Title: Wellness Platform Overview: Sharecare & Blue Rewards
	Start Text Sea	[Background on slide] mobile device with the Sharecare application running
		Click Next to move to the next screen
2	Objectives	Slide 2
	Use the Table of Contents to quickly navigate to specific slides Welcome to the overview training for the new wellness and Blue Rewards program through our partnership with Sharecare. By the end of this lesson you will be able to: I. Define key wellness product features II. Navigate the Sharecare app IV. Walk through member registration V. Recognize enhancements to the Wellness and Disease Management program This course contains audio	<ul> <li>Title: Objectives</li> <li>Narrator:</li> <li>Hello and welcome to the overview training for the new wellness and Blue Rewards program through our partnership with Sharecare. By the end of this lesson you will be able to:</li> <li>Define key wellness product features</li> <li>Identify Blue Rewards impact</li> <li>Navigate the Sharecare app</li> <li>Walk through member registration</li> <li>And recognize how Sharecare fits into our enhanced wellness disease management program</li> </ul>
		Click Back or Next



Slide	Slide	Description
3	Introduction	Slide 3
	* CareFirst 👰 🕅	Title: Introduction
	INTRODUCTION	
	·!	Narrator: CareFirst has recently partnered with Sharecare to provide our members with comprehensive Wellness and Disease Management services. Let's watch a brief introductory video.
	Back	Click "Play" to watch Sharecare Video Video Length: 1 minute and 3 seconds
		*Click Video Script Link: https://employer.carefirst.com/carefirst- resources/pdf/account-wellness-video-script.pdf
		Click Back or Next

Slide	Slide	Description
4	Sharecare Background	Slide 4 Title: Sharecare Background
	<image/> <image/> <section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><text></text></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header>	<ul> <li>Title: Sharecare Background</li> <li>Narrator:</li> <li>Sharecare, a digital health and wellness company founded by Jeff Arnold, founder of WebMD, and Dr. Oz, surgeon and host of the Dr. Oz Show, dramatically enhances our comprehensive wellness and disease management services.</li> <li>[Logo: CareFirst BlueCross BlueShield, Sharecare]</li> <li>[Pictured: Headshots of Jeff Arnold and Dr. Mehmet Oz]</li> <li>Based on market feedback and client interviews, Sharecare and our enhanced wellness programs promote: <ul> <li>A better member experience</li> <li>Improved technology</li> <li>Enhanced wellness offerings</li> <li>Increased member awareness and engagement</li> </ul> </li> <li>And for the group market: <ul> <li>Additional Blue Reward offerings</li> <li>And Flexibility at the account level</li> </ul> </li> </ul>
		Click Back or Next
		Click Back or Next



### **Title: Member Engagement**

The Sharecare partnership allows us to leverage technology to drive member engagement through messaging, motivation, management, and

Click each button below to learn more.

#### [Message Button]

- Communicate with our members where they are, using their preferred modality
- Send targeted content based on their specific health
- Provide a unique user experience for each and every member
- and align member incentive activities with long-term behavior change goals

#### [Motivation Button]

- a RealAge health assessment shows how a member's body age compares to their calendar age
- Periodic questions on the platform prompt the member to think about their daily behaviors at teachable moments
- Ability to track various activities all in one place using a mobile device
- Blue Rewards encourage participation and sustained engagement

#### [Management Button]

- Health profile, which allows members to keep track of their health data and biometric information
- Easy to use tools available anytime, anywhere
- And integration with clinical data from multiple provider settings

#### [Measurement Button]

- Segment the member population using analytics to provide targeted messaging about relevant programs
- Understand how members interact with programs and content to determine optimal engagement
- And use data and reporting to support our population health strategy

#### Click Back or Next



Slide	Slide	Description
6	Wellness Program	Slide 6 Title: Enhanced Wellness Program
	Characterist       Image: Second	Narrator: Through our enhanced wellness program, we coordinate the most appropriate resources and methods of intervention based on each member's unique health status. We look at member claims, pharmacy claims, biometrics, the RealAge assessment, and the illness burden score to determine if a member is stable and self-directed or is unstable and coach-directed. [Icons shown: plus sign, medicine capsule, microscope, an apple, and a pyramid]
		Click Back or Next



Slide	Slide	Description
7	Enhanced Wellness Program	Slide 7 Title: Enhanced Wellness Brogram
	* CareFirst. ∰ ♥	The: Enhanced Wenness Program
	ENHANCED WELLNESS PROGRAM	Members who are stable include those who are low
	Stable / Self-Directed         Unstable / Coach-Directed           IBS <1 + BMI <30 + non-tobacco user         IBS <1 + BMI <30 + tobacco user	risk, high risk, or experiencing the full expression of a
		disease or condition that is stable through treatment.
	Risk Risk Expression Risk Risk Expression	self-direct their health and represent approximately 75%
		of our population.
	Palatom Phalom Colleging C	Unstable members include those who are low-risk,
	Back Next	high-risk or experiencing the full expression of a
		These members have access to the personalized digital
		platform but will also be targeted for lifestyle or disease
		management coaching. These members represent
		A small percentage of the population falls into the
		clinically directed category. These members may benefit from additional support provided through our
		TCCI programs. Sharecare will warm transfer these
		members to CareFirst for assessment and review.
		population.
		Text appears in a chart showing current methodology
		categories as medical claim, pharmacy claims,
		biometrics/lab results, well-being assessment at low
		risk, high risk and full expression. New methodology categories as medical claims, pharmacy claims
		biometrics/lab results, real age assessment, illness
		burden score (IBS) at low risk, high risk, and full
		expression].
		Click Back or Next



Slide	Slide	Description
8	Wellness Program Overview	Slide 8
	* CareFirst 💩 👽	Title: Wellness Program Overview
	WELLNESS PROGRAM OVERVIEW	
	Through this stratification, CareFirst targets the most in-need	Narrator:
	members for personal outreach and one-on-one support. Medical Pharmacy Biomethics / RealAge Lab Result Assessment Score (IBS)	Through this stratification, we target our most in-need
		members for personal outreach and one-on-one
	Stable/Self-Directed Unstable/Coach-Directed	support.
	19 C1 2 3 40 4 7 5 2 1 4 40 4 7 5 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2 1 2	
		Toxt appears in a chart showing current methodology
		categories as medical claim, pharmacy claims
	Back Next	biometrics/lab results well-being assessment at low
		risk high risk and full expression. New methodology
		categories as medical claims, pharmacy claims.
		biometrics/lab results, real age assessment, illness
		burden score (IBS) at low risk, high risk, and full
		expression].
		Click Back or Next
9	2019 Wellness Services by	Slide 9 Titles Wellages Consists by Commont
	Segment	The: weiness Services by Segment
	CareFirst 💩 🛛	Narrator:
	2019 WELLNESS SERVICES BY SEGMENT	Our wellness services will vary by segment in 2019
	Wellness Services         Consumer Direct         2-50 Market         51-199 Market         200+ Market           ReadAge Health Assessment         Image: Consumer Services         Image: Consumer Services <t< th=""><th>Some wellness services, such as the RealAge health</th></t<>	Some wellness services, such as the RealAge health
	Personalized digital experience (trackers, challenges & more) Tobacco Cessation Support	assessment and digital resources, are available to all
	Financial Well-Being Program	segments.
	Health Coaching (Digital and Telephonic)	5
	Bile Rewards Incentive Program pell-Insued groups must optim Create Biles and Full Stats	Other wellness services are exclusive to specific market
	Two Complimentary Open Enrollment Services	segments.
	Wellness Consultant	
	UNUM HEAT	[Text appears in a chart showing Wellness Services
		and the Consumer Direct, and markets; 2-50, 51-199,
		and 200+j
		Click Back or Next



Slide	Slide	Description
10	Blue Rewards	Slide 10
	<sup>®</sup> CareFirst ∰♥	Title: Blue Rewards
	EXERNET A CONSTRUCT OF CONSTRUC	<ul> <li>Narrator:</li> <li>Pending regulatory approval, Blue Rewards has a number of proposed changes in 2019. These changes reflect member feedback and focus on maintaining ongoing engagement throughout the benefit period. Click each button below to learn more.</li> <li>[Button- All Fully insured groups] <ul> <li>A focus on participation-based rewards with the removal of results-based rewards</li> <li>The ability to earn partial rewards</li> <li>Additional wellness activities to promote sustained engagement</li> <li>Consistency among jurisdictions with the removal of the PCMH Plus incentive tier</li> </ul> </li> </ul>
		<ul> <li>[Button- 200+ Self-Insured Groups]</li> <li>The 2019 fully insured enhancements</li> <li>More flexibility to elect rewardable activities such as using trackers or participating in challenges</li> <li>The availability of additional incentive types such as HSA contributions, gift cards, and merchandise</li> </ul>



Slide	Slide	Description
11	Self-Directed Member Journey	Slide 11
	Carefirst 💩 🕅	Title: Self-Directed Member Journey
	SELE-DIRECTED MEMBER IOURNEY	
		Narrator:
	Josh Health Status: No major health issues	Let's look at how the different elements of Sharecare
	RealAge RealAge Tips Trackers Challenges Timeline	and the Wellness and Disease Management program
		can work together to support a member.
		In this example, Josh is experiencing no major health
		issues. Because of this, Josh is self-directed and
	Back Next	manages his health through RealAge, personalized tips,
		nearth trackers, challenges and the timeline.
		Click each button to learn more.
		[Button: RealAge]
		Josh learns about the RealAge test and wellness
		program from his company intranet
		He takes the RealAge test which reveals he is     five menths older then his actual are
		IVe months older than his actual age
		[Dutton: RealAge Tips]
		Josh heads over to the tracker section to start tracking his sleep and putrition
		He enters five hours for his sleep and notices the
		screen is vellow
		[Button: Trackers]
		• Josh heads over to the tracker section to start
		tracking his sleep and nutrition
		He enters five hours for his sleep and notices the
		screen is vellow
		[Button: Challenges]
		• Josh is prompted on his timeline to participate in
		the Better Sleep Challenge
		<ul> <li>He taps on it to join the challenge and earn an</li> </ul>
		incentive offered by his employer
		[Button: Timeline]
		<ul> <li>Because Josh is using the trackers, he sees</li> </ul>
		content on his timeline to give him additional tips
		to improve his sleep and eating habits since
		those are topics that interest him
		Josh continues to manage his participation in the
		Blue Rewards incentive program within the new
		wellness platform
		Click Book or Next
		CIICK BACK OF IVEXT



12	Coach-Directed Member	Slide 12 Title: Coach-Directed Member Journey
	Carefirst I I I I I I I I I I I I I I I I I I I	Narrator: In this example, Joyce is a member with diabetes who is identified as unstable. Joyce experiences her wellness program through RealAge, the timeline, coaching, messaging, and earning Blue Rewards.
		Click each button to learn more.
	Back Next	<ul> <li>[Button: RealAge]</li> <li>Joyce takes the RealAge assessment and downloads the Sharecare app after receiving an email from her employer</li> <li>She learns she is four years older than her calendar age due to her diabetes</li> <li>[Button: Timeline]</li> <li>Joyce qualifies for health coaching and can earn an incentive for participating</li> <li>She taps on the message to learn more about coaching and sets up a time for her coach to contact her</li> </ul>
		<ul> <li>[Button: Meeting Coach]</li> <li>Joyce receives a call from her coach and consents to the program</li> <li>They set goals and develop an action plan to better control her blood sugar and follow her doctor's instructions to lose weight</li> </ul>
		<ul> <li>[Button: Message]</li> <li>Joyce sees a message from her coach reminding her to enter her weight and glucose values and to find out how she is feeling</li> <li>A few weeks later her coach congratulates Joyce on her weight loss and continues sending her healthy recipes</li> </ul>
		<ul> <li>[Button: Earn Rewards]</li> <li>Joyce earns additional Blue Rewards for her participation in health coaching</li> <li>She lost 12 pounds over four months and is better managing her blood sugar levels</li> </ul>
		Click Back or Next



Slide	Slide	Description
13	Mobile Experience	Slide 13
	8	Title: Mobile Experience
		Narrator:
		This section provides a detailed walkthrough of the
	This section provides a detailed walkthrough of the Sharecare member experience.	Sharecare member experience. The following screens
	The following screens show the mobile experience, but users can access these features	show the mobile experience, but users can access
	from any desktop or laptop.	these features from any desktop or laptop.
	Back Next	Click Back or Next
14	Onboarding	Slide 14
	•	Title: Onboarding
	* Carefirst 💩 🕅	
	ONBOARDING	Members enroll by visiting carefirst.com/sharecare.
	Members enroll by visiting carefirst.com/sharecare.	Clicking the button will take the member to a landing
	Enter or register with their CareFirst username and password.	page where they must enter or register with their
	email and password to establish their CareFirst customized experience.	CareFirst username and password. From there,
	Members must complete this process before downloading the app to get the CareFirst experience.	members will be taken to a Sharecare registration page
	©sharecare	where they will need to enter an email address and
	The mean end water water for the mean end water and the mean end wat	password to establish their CareFirst customized
	app store or at sharecare.com experience.	experience.
	Back Next	
		Members must complete this process before
		downloading the app to get the CareFirst experience.
		[Tayt about bout to gign up for Sharagara]
		[rext shows now to sign up for Sharecare]
		[Icon shown: Sharecare]
		[Pictured: mobile device with Sharecare application
		runningj
		Text shows: Enrolling through our site enables features
		unique to CareFirst's wellness program that are not
		available on the direct-to-consumer product found in the
		app store or at sharecare com experience 1
		Click Back or Next



Slide	Slide	Description
15	Registration	Slide 15
	" Carefirst 💩 🕅	Title: Registration
	<text><text><text><text><text><text></text></text></text></text></text></text>	<ul> <li>Narrator:</li> <li>When the Sharecare registration page opens, members can create an account or log in with their existing Sharecare credentials.</li> <li>Members will only need to complete this process once. Every subsequent login, through carefirst.com/sharecare or through My Account, will directly log the member into the Sharecare platform via single sign on.</li> <li>Click each: Create an Account or Sign In to learn more.</li> <li>[Instructions to create an account] <ul> <li>Members who have not registered for Sharecare will choose this option.</li> <li>Members will see a registration screen that will be prepopulated with their member data and they must enter their email address and password.</li> </ul> </li> </ul>
		<ul> <li>After members submit this information, they will be taken into the Sharecare platform.</li> </ul>
		<ul> <li>[Instructions to Sign In]</li> <li>For members who have already registered for Sharecare, they will choose this option.</li> <li>Members will enter their email address and password to convert their direct-to-consumer experience to the CareFirst customized experience.</li> <li>Members will be taken directly to the Sharecare platform and see the CareFirst experience.</li> </ul>
		Click Back or Next

Slide	Slide	Description
16	RealAge	Slide 16
	CareFirst 💩 🕅	Title: RealAge
	<text><text><text><list-item><list-item><list-item><list-item><list-item></list-item></list-item></list-item></list-item></list-item></text></text></text>	Narrator: The member will be prompted to complete the RealAge test. The RealAge test compares their body's age to their calendar age and is the first step to begin personalizing the member's experience. After clicking Start Test, members will be taken through a series of lifestyle and health related questions. The test takes about ten minutes to complete. Once complete, the member's RealAge is revealed. [Pictured: mobile device showing health-related questions and RealAge results)
		Click Deek or Next
17	RealAge Tins	Slide 17
		Title: RealAge Tips
	<section-header><section-header><section-header><section-header><list-item><list-item><list-item></list-item></list-item></list-item></section-header></section-header></section-header></section-header>	<ul> <li>After completing the RealAge assessment, personalized RealAge tips become available to keep the member motivated and help guide them toward improving their health.</li> <li>The member will see personalized tips and recommendations based on their RealAge test</li> <li>The member's RealAge is displayed on their homepage along with their timeline and Green Day trackers.</li> </ul>
		[Pictured: mobile device showing personalized tips and RealAge on the home page]

Slide	Slide	Description
18	Tracking	Slide 18
	CareFirst 💩 🕅	Title: Tracking
	<text><list-item><list-item><list-item><list-item><list-item><list-item><list-item><list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item></list-item></text>	Narrator: Green Day Trackers are used to help guide the member
		<ul> <li>bitch bay matches are used to help guide the member through daily lifestyle choices. Trackers include things like:</li> <li>Steps, sleep, nutrition, weight, stress, and fitness</li> <li>Tracker data can be submitted manually or through connecting a wearable device</li> <li>As the data is submitted, members will be shown how their data compares to ideal health ranges</li> <li>Members will be prompted daily to submit their tracker data</li> </ul>
		[Pictured: mobile device showing Tracker data and how it compares to ideal health ranges]
		Click Back or Next
19	Going Green	Slide 19
	CareFirst 👁 🛙	Title: Going Green
	<text><list-item><list-item><list-item><list-item></list-item></list-item></list-item></list-item></text>	<ul> <li>Narrator:</li> <li>Earning a Green day, the health currency of the platform, is used to help drive member behavior change.</li> <li>A notification screen indicates green status</li> <li>As more trackers are submitted, the heart fills up with green indicators</li> <li>Once the heart is full, the member has earned a green day</li> <li>The number of green days earned is shown to the member</li> </ul>
		[Pictured: mobile device showing an indicator with a full heart green status and number of green days earned]
		Click Back or Next

Slide	Slide	Description
Slide 20	Slide Health Profile Carefirst © HEALTH PROFILE The health profile is the central location inside Sharecare that organizes and shows member health related information. • The health profile screen categorizes information by topic • Biometrics includes information like height, weight, and blood pressure • A topic can be selected to view more detail • Conditions are also listed under the	Description         Slide 20         Title: Health Profile         Narrator:         The health profile is the central location inside the platform that organizes and displays member health related information.         • The health profile screen categorizes information by topic like biometrics lab results and
	Conditions are also listed under the health profile	<ul> <li>by topic like biometrics, lab results and conditions</li> <li>Biometrics includes information like height, weight, and blood pressure and will sync up with Blue Rewards data</li> <li>A topic can be selected to view more detail</li> </ul>

# CareFirst. 🗟 🕅

#### 21 Blue Rewards



#### Slide 21 Title: Blue Rewards

The Blue Rewards incentive program will now be accessed and completed within the new wellness platform. Click each phone to learn more.

[Click - Phone 1]

- The Blue Rewards incentive program is located within the "more" section of the platform
- The more section is located on the lower right menu bar
- Members can also view challenges or select health topics they want to follow from this page

[Click - Phone 2]

- The Blue Rewards homepage will display the member's current incentive status.
- Additionally, it will display the time period remaining, and any rewards already earned.
- Members will tap on the activity tab at the top of the screen to begin or continue completing their incentive activities.

[Click - Phone 3]

- The Blue Rewards activity page displays all available incentive activities along with the current status.
- Activities are shown as either incomplete or complete. Completed activities will have a green checkmark.
- Upcoming activities are also displayed toward the bottom of the page along with a timeframe of when they will be unlocked.

[Click - Phone 4]

- As members complete activities, they will receive messages or cards on their timeline.
- These cards are a great way to remind the member if they have incomplete activities or to alert them that a new activity has unlocked.

Click Back or Next



Slide	Slide	Description
22	Assessment Introduction	Slide 22
	* Carefirst 💩 🕅	Title: Assessment Introduction
		Narrator:
	Press Next to begin.	A quiz begins on the next slide (quiz has no audio).
	You will be unable to navigate to	Olish Next to be size
	previously visited slides while taking the quiz.	Click Next to begin.
		You will be unable to pavigate to proviously visited
		slides while taking the quiz
		sides while taking the quiz.
	Back Next	
		Click Back or Next
22		Slide 22 Ouis Question 1
23	CareFirst 💩 🕅	Silde 23 – Quiz Question T True or Falso
	True/False	
	The RealAge health assessment shows how a member's body age compares to their calendar age.	The RealAge health Assessment shows how a
	<ul> <li>A) True</li> <li>C</li> </ul>	member's body age compares to their calendar age.
	○ B) Faise	
		A) True
		B) False
	You must answer the question before continuing.	
	Question 2 of 8 Submit	
		Submit
24	CareFirst 💩 🕅	Slide 24 – Quiz Question 2
	Multiple Choice	Multiple Choice
	Members are motivated by which of the following?	Members are motivated by which of the following?
	<ul> <li>A) A RealAge health assessment</li> </ul>	Members are motivated by which of the following?
	<ul> <li>B) Periodic questions related to daily behaviors and teachable moments</li> <li>C) The ability to track various activities in one place on a mobile device</li> </ul>	A) The RealAge Health Assessment
	<ul> <li>D) Simple access to Blue Rewards information</li> <li>E) All of the above</li> </ul>	B) Periodic questions related to daily behaviors and
		teachable moments
	You must answer the question before continuing.	C) The ability to track various activities in one place
	Question 3 of 8	D) Simple access to Blue Rewards incentives
	auomic	E) All of the above
		Curken:
		Submit



Slide	Slide	Description
25	* Carefust 💩 🕅	Slide 25 – Quiz Question 3
	True/False	True or False
	Feel member's timeling is personalized with time and	
	recommendations based on their RealAge test.	Each member's timeline is personalized with tips and
	<ul> <li>A) True</li> <li>B) False</li> </ul>	recommendations based on their RealAge test.
		A) True
		B) False
	Question 3 of 7 Submit	
		Submit
26	* CareFirst 💩 🕅	Slide 26 – Quiz Question 4
	True/False	True or False
	Enrolling in Sharecare through the CareFirst website	
	provides unique features not available in the direct-to-consumer product found in the app store.	Enrolling in Sharecare through the CareFirst website
	<ul> <li>A) True</li> <li>B) False</li> </ul>	provides unique features not available in the direct-to-
		consumer product found in the app store.
		R) Folgo
	Question 4 of 7 Submit	
		Submit
27		Slide 27 – Quiz Question 5
	Multiple Choice	Multiple Choice
	Green days in Sharecare do which of the following?	Green days in Sharecare do which of the following?
	<ul> <li>A) Enable online bill payment</li> <li>B) Cashinda to a seducine is Desite</li> </ul>	,
	<ul> <li>b) contribute to a reduction in RealAge</li> <li>C) Report weather suitable for outside training</li> <li>D) Indicate buildings have a floor for a solar solar</li></ul>	A) Enable members to pay their bill
		B) Contribute to a reduction in RealAge
		C) Report weather suitable for outside training
	You must answer the question before continuing:	D) Show locations where recycling takes place
	Question 6 of 8 Submit	
		Submit

## CareFirst. 🗟 🕅

Slide	Slide	Description
28	CareFirst 💩 🕅	Slide 28 – Quiz Question 6
	Multiple Choice	Multiple Choice
	Which of the following are considered when determining if a member's health status is stable or unstable? <ul> <li>A) Member claims</li> <li>B) Pharmacy claims</li> <li>C) Biometrics</li> <li>D) RealAge assessment</li> <li>E) Illeass burger score</li> </ul>	Which of the following are considered when determining if a member's health status is stable or unstable?
	<ul> <li>F) All of the above</li> <li>Pour must answer the question before continuing.</li> </ul>	B) Pharmacy claims C) Biometrics
	Question 7 of 8 Submit	E) Illness burden score F) All of the above
		Submit
20		Submit Slide 29 Ouiz Question 7
29	Carefirst 💩 🕅 Multiple Choice	Multiple Choice
	With regards to the wellness program, what approximate percentage of our population is considered stable and self-directed? <ul> <li>A) 5%</li> <li>B) 25%</li> <li>C) 75%</li> <li>D) 100%</li> </ul>	With regards to the wellness program, what approximate percentage of our population is considered stable and self-directed?
	IYou must answer the question before continuing. Question 8 of 8 Submit	A) 5% B) 25% C) 75% D) 100%
		D) 100%
		Submit
30	Carefirst 💇 🛡	Slide 30 – Quiz Results are based on:
	Quiz Results	Correct Questions:
	Correct Questions; (correct-questions) Total Questions: {total-questions} Accuracy; (percent)	Total Questions:
	Attempts: (total-attempts)	Accuracy: (percent)
	Review Area	Attempts: (total-attempts)
	Continue	Click Retake Quiz or click Continue

## CareFirst. 🗟

Slide	Slide	Description
31	8	Slide 31 – Conclusion
	<section-header><section-header><section-header><text><text><text></text></text></text></section-header></section-header></section-header>	Narrator: This concludes the Sharecare and Wellness and Disease Management overview. Please close your browser to exit the program. [Pictured: Checkmark]
		Click Back to Exit