

VIRTUAL HEALTHCARE

Help your customers get the care they need, when they need it, with CloseKnit

While CareFirst Video Visit will no longer be available after December 31, 2023, you can still provide your customers with an enhanced, full-service virtual care offering, CloseKnit.

CloseKnit provides 24/7 access to the support your customers deserve—from primary and urgent care to therapy and more.*

With CloseKnit, your customers can save time and energy without sacrificing quality of care:

- **Predictable costs**—copays will be the same as a doctor's visit.
- **No hassle prescriptions**—prescriptions are sent right to the member's pharmacy.

CloseKnit offers:

Primary care

Full-service primary care from a dedicated care team.

Urgent care

Treats minor injuries and illnesses fast. Average wait time is 30 minutes or less.

Behavioral health services

Expert help, including therapy for depression, anxiety or other behavioral health diagnoses.

Diet and nutrition

Guidance and support for healthy eating, weight loss and more.

* Providers will use their professional judgment to determine if a telemedicine visit is appropriate or if an in-person visit is required.

This document is not to be shared directly with your customers.



For more resources, visit
closeknithealth.com

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