

For brokers and producers only

Date: September 19, 2019

Market: All

Enhancements Coming to Find a Doctor and Treatment Cost Estimator Online Tools

In the fourth quarter, all CareFirst members (excluding CFA) will gain access to a suite of enhanced cost transparency tools available from *My Account*. An improved provider directory (Find a Doctor), treatment cost estimator (TCE) and new provider reviews will be easily accessible through single-sign-on (SSO) when logged in to *My Account*.

As a result of planned improvements to the tool, including greater filtering capabilities and a faster response time, TCE will not be available beginning October 1, 2019 through part of November. Members who navigate to the tool during this time will see a notification in *My Account* stating TCE will be unavailable for system maintenance and upgrades.

Please stay tuned for more information about these planned enhancements as well as our other cost transparency tools.