

For brokers and producers only

Date: December 12, 2019

Market: All

Find a Doctor and Treatment Cost Estimator (TCE) Enhancements

We are pleased to announce that the CareFirst rollout of new cost transparency digital tools is nearly finalized! In December, all members (excluding CFA) will gain access to an improved provider directory (Find a Doctor) with new patient reviews of providers and an integrated treatment cost estimator (TCE) through *My Account*.

Additional enhancements to the Find a Doctor tool include these exciting features:

- Single portal to search for providers, facilities and treatment costs
- Patient reviews of providers
- Greater filtering capabilities
- Guided, easier searching experience with phonetic matching
- Improved map functionality supported by Google in search results
- Expansion from 400 to over 1,600 searchable procedures (available by end of year) in an integrated TCE that is specific to members' benefits*

*Medigap members will be directed to medicare.gov for all provider and cost calculation tools

For more information

If you have any questions, please contact your broker sales representative.