Broker News

For brokers and producers only

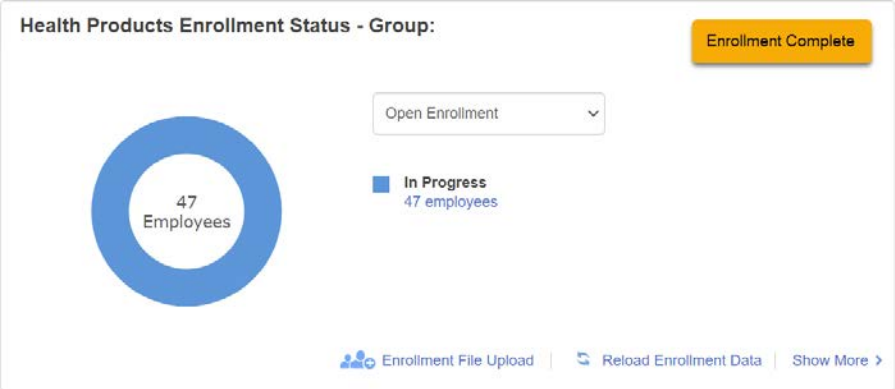
Date: September 15, 2022

Markets: Mid-Market Hub groups

CareFirst Hub Open Enrollment Completion Enhancement

In the coming weeks, we will be introducing a new feature in the CareFirst Hub that helps identify the completion of open enrollment for Mid-Market Hub groups. It will also provide reporting functionality for data management.

There will be a new *Enrollment Complete* feature added to the Open Enrollment Dashboard for Mid-Market Hub groups.



- Upon selection of the *Enrollment Complete* button, the system will display the following message: *By selecting this button, you have indicated that the OE is complete to the best of your knowledge. You may continue to complete subsequent updates during the Open Enrollment window period*.
- The system will display both a confirm and cancel button for the user to either continue with or cancel the selection.
- The *Enrollment Complete* button will be disabled once 1) the end user confirms they have completed the open enrollment or 2) at the end of the OE window period.

For more information

If you have any questions, please contact your CareFirst Account Consultant.

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